GREG **HARP**



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Innovative and solutions oriented award-winning Creative Director with over 20 years of professional experience. Emphasis on Creative Direction, Marketing, and Leadership. Increased product sales by over 63% in 2022, increased conversions by 20% in 2023 and increased customer satisfaction by over 150% in 2023. I am a highly motivated self-starter and team player who is dedicated to surpassing objectives while providing excellent service. Highly skilled in digital multimedia with a focus on B2B, B2C, and B2G along with post-production editing, and strong story development. Trend forecasting, maximizing projects to streamline the process, balancing my teams' strengths and weaknesses, plus pivoting quickly to adjust priorities, are all areas where I thrive. An approachable and honest leader with a talent for balancing multiple priorities within a fast-paced environment. Leading with compassion and innovative ideas, I am a driven self-starter with a passion for my career that speaks through the results of my work.

EDUCATION

2006 - 2008

B.A. ENGLISH

Middle Tennessee State University

Murfreesboro, TN

EXPERTISE

- · Art Direction
- Advertising
- · Project Management
- · Brand Marketing
- B2C Marketing
- B2B Marketing
- · B2G Marketing
- Video Production
- · Graphic Design
- · Photography
- · Digital Marketing
- Leadership
- · Employee Development
- · User Experience

WORK EXPERIENCE

CREATIVE DIRECTOR MARKETING

IDEMIA North America



2021 - 2024

- Developed and executed successful marketing campaigns for more than 60 products in the biometric technology and travel fields, resulting in a 135% increase in sales leads and 20% increase in conversions.
- Successfully developed and directed 3 Justice and Public Safety Users Conferences from conception to completion, resulting in a 150% increase customer satisfaction year over year.
- Led a team 5 designers and videographers (including contractors) to develop new and creative static and animated social media ads promoting TSA PreCheck by IDEMIA to an overall increase of 23% in 2023.
- Saved company over \$700,000 year over year by building a dedicated team of highly skilled in-house designers.
- Implemented A/B testing for social media content resulting in a 15% increase in engagement and a 10% increase in conversions.
- Directed and designed vendor booths and assets for 10+ conferences in 2022-2023, including award-winning booth at 2022 Future Travel Expo conference in Las Vegas.

SENIOR MANAGER DIGITAL MEDIA

IDEMIA North America

Nashville, TN

2019 - 2021

- Directed / Produced 2021 CA Driver License proposal video to win \$1M+ contract for IDEMIA.
- Collaborated with cross-functional teams to script and direct product video for marketing to airports across the US, resulting in a 63% increase in sales of proprietary technology.
- Managed a budget of \$200,000 and achieved a 60% ROI through in-house creative design vs contract.
- Conceptualized, developed, and finalized all digital video media, including interviews, internal interest pieces, as well as marketing and training videos.

SKILLS



RECENT ACHIEVEMENTS

2023

JPS USERS CONFERENCE

Under my direction, the 2023 Justice and Public Safety Users Conference saw a more than **40%** increase in attendance and a **150%** increase in measured customer satisfaction.

SALES LEAD INCREASE IN '23

Developed and executed successful marketing campaigns for more than 60 products in the biometric technology and travel fields, resulting in a 135% increase in sales leads.

2022

WINNER BEST EXHIBIT '22 AWARD

I directed the design of the IDEMIA vendor booth at the 2022 FTE Conference, where we took home the **Best Exhibit** award.

SALES INCREASE IN '21

Collaborated with cross-functional teams to script and direct product video for marketing to airports across the US, resulting in a **63% increase in sales** of proprietary technology.

WORK EXPERIENCE CONTINUED

SUPERVISOR DIGITAL CONTENT DESIGN

IDEMIA North America

Nashville, TN

2018 - 2019

- Directed the quarterly live broadcasting of All Hands meetings complete with high quality video, lower thirds, and multiple camera angles broadcast to an audience of over 1,000 viewers
- Collaborated with Communications to create a video content strategy resulting in a 30% increase in company-wide information awareness and engagement.

DIGITAL CONTENT DESIGNER

IDEMIA North America

Nashville, TN

2016 - 2018

- Increased employee engagement and improved morale by showcasing employee achievements, job openings, and news interest pieces via curated and in-house developed video content shown across all North American sites.
- Streamlined training processes and reduced costs by 15% by developing interactive classroom training and video content for Staples and TSA PreCheck.

CURRENT / PAST CLIENTS

NISSAN

TSA

DOWNTOWN DENTAL

2022 - CURRENT

2019 - 2024

2022 - CURRENT

HOT TOPIC

ADVENT MARKETING

2011 - 2014

2011 - 2012